



CLAIM REPORTING PROCEDURE

In the event of a claim, please review your policy for "Duties After a Loss". Remember, temporary repairs may need to be made to prevent further damage. Be sure to document these repairs with photos if possible. Special attention should be given to salvage. If safe to do so, keep all damaged property until it has been inspected by an adjuster.

Commercial Lines – Refer to your policy for claim filing instructions, or report directly to All Southern Insurance (contact info below).

Personal Lines - All Southern Insurance is happy to file a claim on your behalf. Just call our office and we can get the process started for you!

Or you can file a claim directly, just have your policy number available and contact your broker/carrier at the numbers or website below:

Broker/Carrier	Phone Number	Fax	More Information / File Online
AIUA	866-780-2482	866-728-1783	https://aiua.org/claims/new
All Risks	251-968-2100	888-561-1909	mail@allsoutherninsurance.com
Amwins/Lloyds	251-968-2100	888-561-1909	mail@allsoutherninsurance.com
Aspera/Kinsale (Mobile Home)	804-289-1394		newclaimsnotices@kinsaleins.com
Aspen	617-532-7342		property.claims@aspenspecialty.com
Bass/Lloyds		954-316-3128	claims@bassuw.com
Burns & Wilcox	See your policy as there may be instructions on direct filing		
Burns & Wilcox/Lloyds/Lexingt	205-988-9650 X 2223	205-988-3073	mail@allsoutherninsurance.com
Centauri	866-215-7574	866-965-8586	https://www.centauri-ins.com/Main/PIMain.aspx
Cabrillo/Palomar	866-482-5246		https://insured.cabgen.com/claimreport/
Coastal Select	877-642-1815		https://www.mygeosource.com/Default.aspx
Coastal Advantage/Lloyds	866-789-4228		mail@allsoutherninsurance.com
Frontline	866-673-0623		https://claims.frontlineinsurance.com/#/choice-op
Geovera	877-448-5806		https://www.mygeosource.com/Default.aspx
IB Green (Mobile Home)	352-638-9400	352-638-9497	Claims@ibgreen.com
Johnson & Johnson	800-487-7565 X 5024	843-577-1526	claims@jjins.com
NRS/Aspen/Hiscox	866-417-4855	877-743-4252	mail@allsoutherninsurance.com
Orchid	772-237-8531	888-396-3965	http://orchidinsurance.com/wp-content/uploads/2016/05/16104_OI_ClaimsProvidersL02.pdf
RPS	800-256-2171		https://my.rpsins.com/FPClaims/
Southern Alabama Ins. Agency	251-968-7146	251-968-5438	https://mycoverholder.com/claims
South Shore Ins. Underwriters	251-923-4474		http://www.ssiuw.com/claims/
Tapco	800-334-5579	336-538-0094	https://secure.gotapco.com/#/claimsProcedure
Universal Property & Casualty	800-470-0599		https://universalproperty.com/claims/fileclaim.aspx?mID=19

FLOOD

Assurant	800-423-4403		reportfloodclaim@assurant.com
Centauri	866-215-7574		https://www.centauri-ins.com/Main/PIMain.aspx
NFIP	800-767-4341	800-767-5574	https://my.nfipdirect.fema.gov/
Hartford	800-787-5677		www.TheHartford.ManageFlood.com
National General	877-254-6819		https://seattlespecialty.managemyfloodpolicy.com/claim/findpolicy
Selective	877-348-0552		https://customer.myselectiveflood.com/ConsumerPortal/Claims/Report
Sterling	855-227-2202		https://www.sterlingsu.com/submit-a-claim/

Automobile/ Watercraft / Motorcycle / RV / Travel Trailers

National General	800-325-1088		http://www.nationalgeneral.com/claims-center/
Progressive	800-274-4499		https://www.progressive.com/claims/
Safeco	800-332-3226		ID Card will have claim filing instructions
Travelers	800-252-4633		ID Card will have claim filing instructions

Remember: It is your “duty after a loss” to mitigate damage as much as possible. Do everything you can to avoid further loss, such as shutting off water and/or electricity, drying and removing wet items to prevent mold growth, placing a tarp over a roof, etc. Document everything, including taking photos and/or video and keeping receipts/invoices. If you are unable to locate your policy for reference purposes, check your email (including junk folder), it is likely you would have received an electronic copy!

All Southern Insurance Contact Info:

(251) 968-2100 (dial 0 for an operator)

mail@allsoutherninsurance.com